

Remote Access Engineer

Toronto/Ottawa

This position will take on a senior role in some of our key clients in order to offer senior consulting services primarily in the area of Remote Access technologies using Citrix Solutions.

Key Qualifications

Strong Citrix knowledge across the entire product suite.

Strong VPN knowledge, ideally with Citrix VPN solutions, V-One or Juniper networks.

Experience architecting enterprise class Citrix solutions.

Strong knowledge of TCP/IP networking.

Good understanding of routed networks, DNS, DHCP.

Positive attitude and excellent communication skills, both oral and written in English.

Must be a team player but also be able to work independently and unsupervised.

Strong customer service skills.

Excellent analytical, time management and project management skills.

The ability to work effectively with people in a high volume/high stress technical support environment.

Good teamwork skills are critical.

Proficient with PC and server software.

Valid driver's license and able to travel to client sites.

Education / Certification

Post-Secondary education in a related technical discipline or equivalent professional experience.

Microsoft MCSE certification.

Citrix or Cisco Certification