

## **Manager, Professional Services - Montreal**

This position takes a hands-on role leading the delivery of our professional services offerings. You will interface heavily with customers to understand their goals and act as their voice to ensure their needs are understood and addressed. Track and assess time, money and resources needed for each customer project.

You will act as the liaison between the customer and our consultants to ensure projects are delivered on time and on budget.

### **Knowledge, Skills, Experience**

University degree in business or related field

Minimum 5 years of business experience with a demonstrated career progression in professional services.

Strong people management skills including coaching, developing others, promoting teamwork, resolving conflict and conducting performance evaluations

Leading, managing and motivating our team of services consultants in the successful delivery of our services offerings

Take a hands-on role in the delivery of services and achieving revenue goals

Excellent facilitation and communications skills ‘ verbal and written

Experience with project management and understanding of PM best practices and standard PM methodologies and documentation